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The following were the findings of our investigation:

1.That indeed there were some inconsistencies on the total amount owed by 24 members on MyAFRINIC.

The following is the list of members affected:

T-SOL

Suburban Telecom

Altech Card Solutions

Graphic Communications Group Ltd

Guineanet

North West University

UNINET

MIC Tanzania Ltd

Lasernet (Pty) Ltd

Autorite de Regulation des Communications Electroniques et des Postes

Mozambique Research & Education Network

Real time technologies Alliance Africa

SITA Pty Limited

CHAMS PLC

Orange Tunisie

Algerian Academic Research Network

University of the Free State

Connection Telecom(Pty) Ltd

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Societe Centre Afrique de Telecom

Mozabanco

Coppernet Solutions Ltd

Suburban Telecom

NairobiNet Online

1.The inconsistency arose from a duplicated uploaded of these members invoice's information from the billing to MyAFRINIC portal. These members are part of the group that joined AFRINIC between July and November 2012 (the period during which the invoices were been uploaded).

2.The duplication arose as a result of a manual upload of the invoices using the previously used template.

3.Consequently, the same invoice numbers were seen as being uploaded twice and reflected on the members' statement.

4.The duplicated invoices were not sent to members.

5.Despite the above findings, there were not duplications on the financial records of the members concerned. This can be verified by checking the actual invoice sent directly in an attachment to individual mails to billing contacts.

Actions taken:

1. Corrective measures were effected immediately to the affected accounts.

2. An email communication was immediately sent to the 24 affected members advising them of the duplication and the corrective action taken.

3. A complete verification of all the data on both the financial system and MyAFRINC is underway to ensure the integrity of both databases. Any further anomalies that may be detected will be corrected immediately and published in a separate report.

Way forward

In July 2012 AFRINIC completely changed its accounting platform for a more robust and scalable system. At the same time, we embarked on developing and implementing automation and integration of the billing and registration systems to eliminate as much as possible manual

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intervention. This is meant to ensure that any human-related errors are eliminated and/or kept to an absolute minimum. The system has already been developed and tested and will be implemented after the end of year billing exercise to avoid any unexpected impact on this billing exercise. We expect to fully deploy it before the end of January 2013. The system will maintain a single database thus eliminating the need to move data from one system, for example, financial, to MyAFRINIC. Members will be notified once the system is in place.

Whilst AFRINIC endeavours to maintain accurate records of all members, AFRINIC will take immediate appropriate action to correct any discrepancies on members' data that may be brought to our attention.

Please do not hesitate to contact us if
you have any issue with, or questions
about your invoices via: admin-escalate@afrinic.net">admin-escalate@afrinic.net