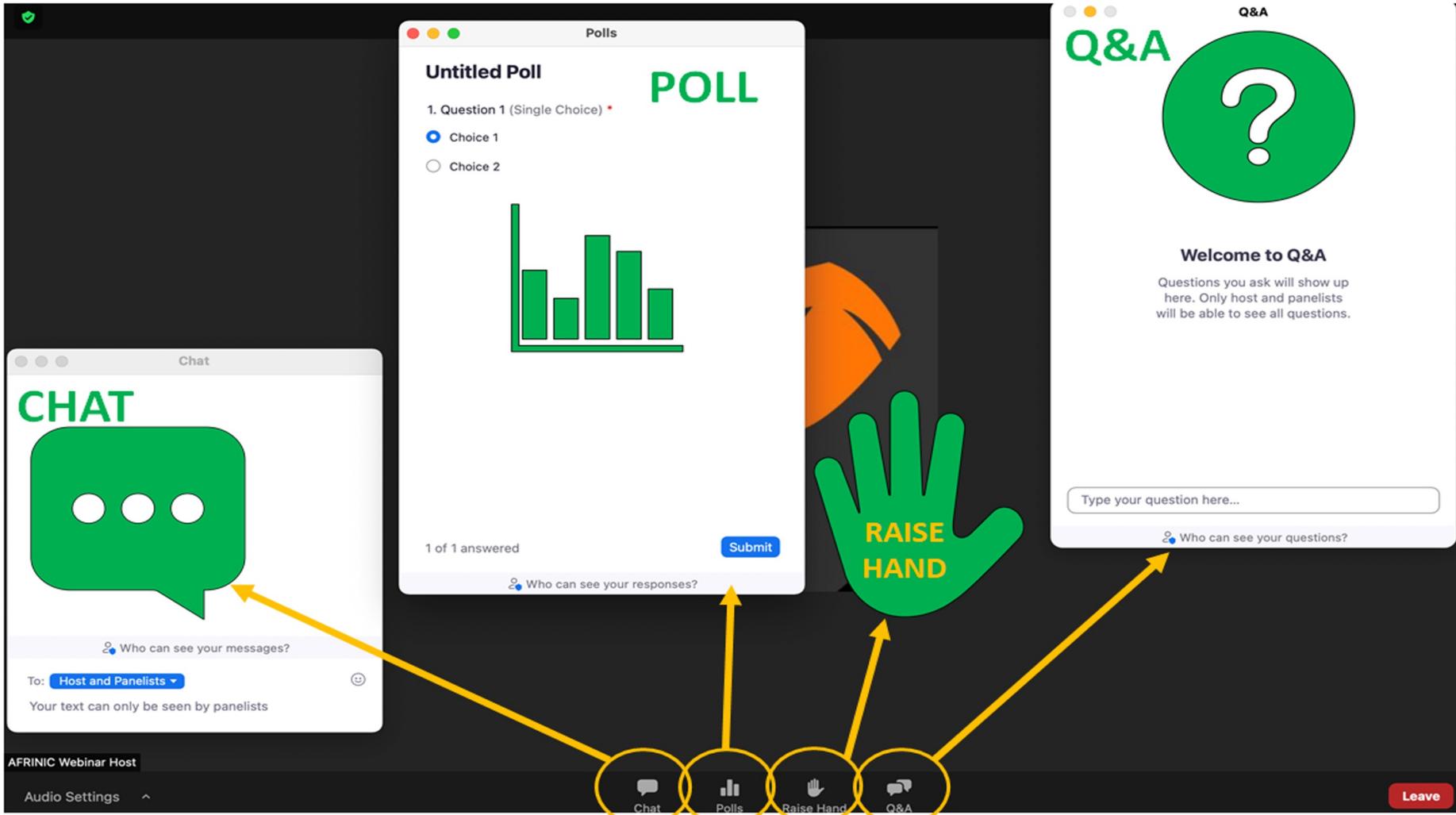




AFRINIC Billing Timeline Webinar

Date: 26 October 2022



Chat

CHAT



Who can see your messages?

To: **Host and Panelists**

Your text can only be seen by panelists

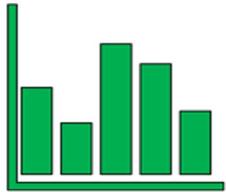
Polls

Untitled Poll

POLL

1. Question 1 (Single Choice)

- Choice 1
- Choice 2



1 of 1 answered

Submit

Who can see your responses?



RAISE HAND

Q&A

Q&A



Welcome to Q&A

Questions you ask will show up here. Only host and panelists will be able to see all questions.

Type your question here...

Who can see your questions?



AFRINIC Webinar Host

Audio Settings

Leave



AGENDA

1. MEMBERSHIP & THE REGISTRATION SERVICE AGREEMENT
2. AFRINIC BILLING SCHEDULE
3. CHALLENGES & MITIGATIONS
4. MyAFRINIC PORTAL DEMO
5. Q&A



MEMBERSHIP & THE REGISTRATION SERVICE AGREEMENT

- ❖ AFRINIC - Not-for-Profit, Member based organisation
 - Resource Members
 - Associate Members
 - Registered Members
- ❖ The Resource & Members are contractually bound by the Registrations Service Agreement (RSA)



MEMBERSHIP & THE REGISTRATION SERVICE AGREEMENT

KEY POINTS

- ❖ Discuss RSA Clause 5 - Fees and Payments
- ❖ Discuss the AFRINIC Billing Schedule
- ❖ Bridge the gaps



MEMBERSHIP & THE REGISTRATION SERVICE AGREEMENT

5. Fees and payment

- (a) As a condition precedent to AFRINIC's provision of the Services, The Applicant shall pay all applicable fees in accordance with the schedule of fees (the "Fee schedule") as currently published on the website.
- (b) All fees paid by The Applicant to AFRINIC are non-refundable.
- (c) The Applicant shall pay AFRINIC all applicable fees as set forth in the Fee schedule, prior to AFRINIC providing The Applicant with its requested allocation/ assignment of number resources. The Applicant shall also pay the applicable renewal Membership fees, if any, as set forth in the Fee schedule, within thirty (30) days after AFRINIC has invoiced the Applicant on regular billing period as set in the Fee schedule. If, for any reason, The Applicant does not pay any applicable fee, AFRINIC shall have the right to: (1) revoke the number resources previously allocated and/or previously assigned, or (2) terminate this Agreement.
 - (i) AFRINIC will have the right from time to time to change the amount of the fees or institute new fees relating to the services but such changes will only take effect upon the renewal of the Services by The Applicant.
 - (ii) AFRINIC commits to publish fee schedule changes at least 30 days before its application.
 - (iii) AFRINIC shall apply a late penalty charge of a maximum of 15% of the applicable renewal membership fee in the event that such fee remains unpaid thirty (30) days after the invoice date.



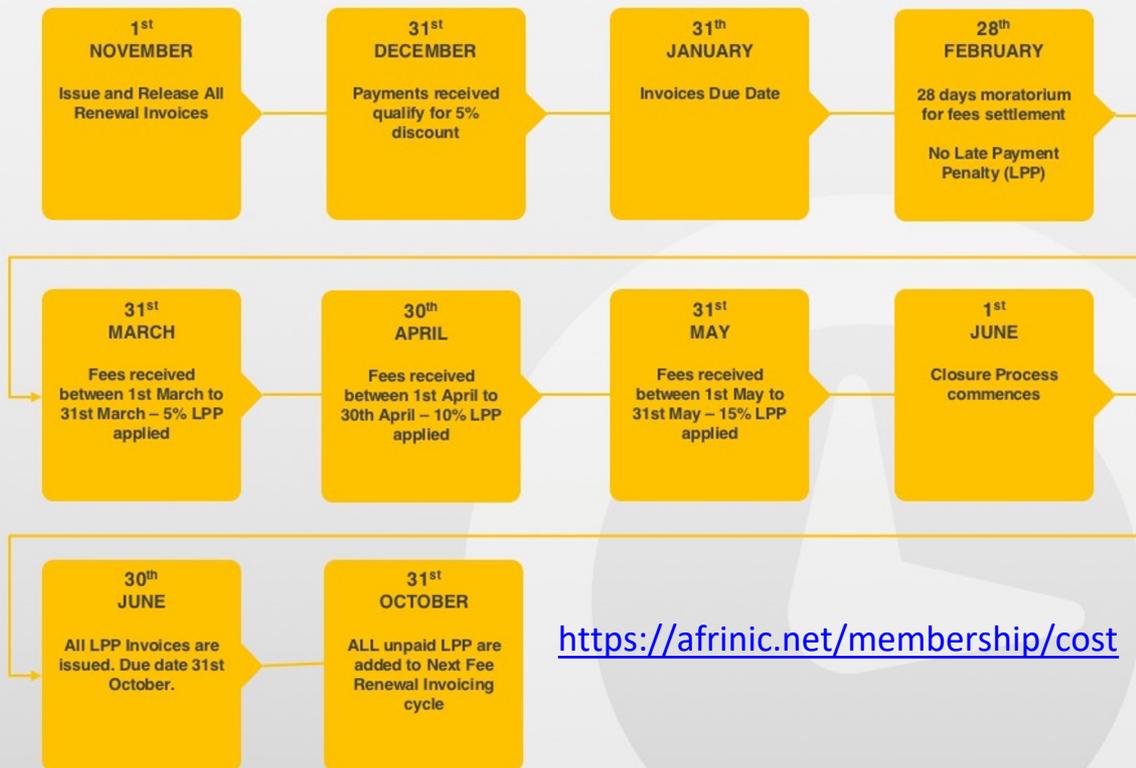
MEMBERSHIP & THE REGISTRATION SERVICE AGREEMENT

- ❖ Technical & Operational Impact of Termination/De-registration
 - Global Routing Problems due to
 - Routing Registry & RPKI filtering
 - BOGON filtering
 - Email rejections due to no reverse DNS delegation
 - Listing of IP address blocklists
 - Undesirable customer experience
 - Reputational loss



BILLING SCHEDULE

BILLING TIMELINE



Early Settlement Discount

- ❖ To qualify for 5% discount, full annual membership fee should be RECEIVED by 31st of December 2022
- ❖ Challenges with Early Settlement Discount

**31st
December**

Payment received
qualify for 5%
discount

BILLING SCHEDULE

Invoice due date

- ❖ All annual membership are due for payment after 30 days of the invoice date

**31st
January**

Payment received
by 31st January
No LLP

Moratorium Period

- ❖ Members are given a moratorium period to pay their annual membership invoice.
- ❖ Full payment **received** by the 28th February will not be billed Late Payment Penalty
- ❖ 4 month to pay the annual membership invoices
- ❖ No service support offered from 1st March

**28th
February**

Payment received
by 28th February
No LPP

Late Payment Penalty Fee

**31st
March**

Payment received
by 31st March
5% LPP

**30th
April**

Payment received
by 30th April
10% LPP

**30th
after**

Payment received
After 30th April
15% LPP

❖ All LPP invoice are billed after AGMM

BILLING SCHEDULE

Start of closure process

- ❖ Follow-ups
- ❖ Final Notices
- ❖ 30 Days Delay
- ❖ Resource Reclamation
- ❖ Termination of the Agreement

**1st
June**
Start
Of
Closure process

BILLING TIMELINE



<https://afrinic.net/membership/cost>



CHALLENGES & MITIGATIONS

Challenges:

- ❖ Obsolete Information
 - Registered contacts
 - Change in roles or employer
 - Organisation Name
 - Name changes
 - Acquisitions or Mergers
 - Physical Addresses

Challenges:

- ❖ Inadequate Information
 - Payments without reference number
 - 3rd Party payments
- ❖ Regulatory Requirements
 - Hard copy invoices requirements
 - Withholding tax requirement



CHALLENGES & MITIGATIONS

Mitigations:

- ❖ Timely & Regular Account Information Updates
 - In line with Clause 2(d) & (g) of the RSA.
 - Organisation Details
 - Contacts
 - Need for hard copy invoices
 - Withholding tax requirement
 - <https://afrinic.net/membership/verification>
 - service-support@afrinic.net

Mitigations:

- ❖ Update of the Invoice for KYC for 3rd party payments
 - In case your membership fees will be paid by a third-party on your behalf, kindly inform us in advance of the identity and relevant KYC information of the person/entity designated to make such payment at billing@afinic.net, failing which AFRINIC reserves the right not to accept such payment.
 - AFRINIC reserves the right not to process your payment if it has reasonable suspicion that the payment is derived from any criminal or money laundering activity.



MyAFRINIC PORTAL DEMO



MyAFRINIC PORTAL DEMO

- The Billing Preferences
 - Preferred currency
 - Withholding tax
 - Hard copy invoices
- Membership Status
- Summary Statement
- Online Payment
- Validation of organisation and contact details



Thank you for your attention.

Questions?